

2021 Citizen Feedback Survey Results

Population/ Category		
Respondent Type	Frequency	Percentage
Student	2536	65.0%
Professional	503	12.9%
Classified	434	11.1%
Faculty	400	10.3%
Administration	29	0.7%
Total	3902	100.0%

Area of Campus Respondents Spend the Majority of Time	
South of HOF and West of Monroe	32.8%
North of HOF and West of Monroe	15.4%
North of HOF and East of Monroe	8.8%
South of HOF and East of Monroe	34.6%
On OSU-Tulsa Campus	5.2%

Respondents were asked a variety of questions measuring OSUPD, safety, etc.
96.6% of respondents feel safe on campus during the day
67.9% of respondents feel safe on campus during the night
71.0% of respondents feel that OSU is a safe place for BIPOC individuals (Black, Indigenous, & People of Color)
68.9% of respondents feel that OSU is a safe place for LGBTQ+ individuals
88.6% of respondents believe OSUPD is visible when using vehicle patrol
66.7% of respondents believe OSUPD is visible when using foot patrol
64.3% of respondents believe OSUPD is visible when using bicycle patrol
59.2% of respondents believe OSUPD offers quality crime prevention programs
88.4% of respondents believe that if they saw something wrong, they would feel comfortable reporting it to OSUPD
78.6% of respondents believe OSUPD has the ability to investigate reported incidents/ crimes
65.8% of respondents believe OSUPD has appropriate response times to CFS
85.5% of respondents believe OSUPD displays professionalism
73.6% of respondents believe OSUPD is dedicated to enhancing the relationship with the community
72.6% of respondents believe OSUPD treats people with respect regardless of race or ethnicity
75.3% of respondents believe OSUPD treats people with respect regardless of gender
73.2% of respondents believe if they raised a concern about discrimination, that the OSUPD would do what is right
74.0% of respondents believe OSUPD is prepared to effectively work within a culturally diverse OSU community
73.6% of respondents believe OSUPD understands that diversity is critical to our future success
83.8% of respondents believe OSUPD communicates safety issues in a timely manner
81.5% of respondents believe OSUPD responds to incidents brought to attention
77.1% of respondents believe OSUPD involves the community when addressing safety concerns

Preferred Methods of Communication for Alerts		Respondents had the option of multiple selections
Text Message	56.3%	
Email	23.5%	
Phone	13.5%	
Social Media	6.2%	

Respondents were asked to identify their top 3 Safety Concerns		Respondents had the option of multiple selections
Sexual Assault	21.2%	
Property Related Crime	20.9%	
Persons Related Crime	14.3%	
Traffic Related Crime	13.9%	
Cybercrime	12.2%	
Alcohol Related Crime	10.8%	
Drug Related Crime	5.1%	

Respondents were asked if they encountered a member of OSUPD within the last 12 months	
Yes	45.4%
No	49.1%

If answered "Yes"	
Of the 45.4%, respondents were asked three questions	
The member of OSUPD was respectful	93.0%
The member of OSUPD presented themselves properly in terms of their appearance	96.4%
The member of OSUPD presented themselves appropriately in terms of their demeanor	93.2%

Respondents were asked if they were aware of the Annual Fire and Safety Report issued by OSUPD	
Yes	45.1%
No	49.4%

If answered "Yes"	
Of the 45.1%, respondents were asked if they reviewed the report	
Yes	50.0%
No	50.0%

If answered "Yes"	
Of the 45.1%, respondents were asked if they know where to find a copy of the report	
Yes	61.1%
No	38.9%

Respondents were asked if they were aware of the Rave Guardian App	
Yes	50.5%
No	43.9%

If answered "Yes"	
Of the 50.5%, respondents were asked how often they used the Rave Guardian App	
Very Often	0.7%
Quite Often	1.5%
Sometimes	10.8%
Rarely	33.5%
Never	53.4%

If answered "Yes" Of the 50.5%, respondents were asked how often they used the Rave Guardian App	
Extremely Useful	14.3%
Very Useful	31.2%
Somewhat Useful	35.9%
Slightly Useful	10.9%
Not at all Useful	7.8%

If answered "Yes" Of the 50.5%, respondents were asked which functions of the Rave Guardian App they use most		Respondents had the option of multiple selections
Where's the Bus?	26.3%	
Safe Walk	23.1%	
Game Day	15.3%	
Emergency Call	16.1%	
Friend Watch	11.5%	
iReports	7.7%	

Respondents were asked if they were aware of the following public service programs		
Program Type	Yes	No
Safe Walks	79.5%	20.5%
Jumpstarting Vehicles	50.7%	49.3%
Unlocking Vehicles	49.3%	50.7%
Unlocking Offices	48.1%	51.9%
Firearm Storage	32.9%	67.1%

Respondents were asked if they were aware of the following crime prevention programs		
Program Type	Yes	No
Rape Aggression Defense	49.6%	50.4%
Alcohol Education and Safety	62.9%	37.1%
Active Shooter Response	69.2%	30.8%
Workplace Violence	50.8%	49.2%
Crime Prevention through Environmental Design	35.9%	64.1%